

Replacing Lost or Damaged Documents in California

Those who may have lost important documents due to the Jan. 21-23 severe storms and flooding in San Diego County, CA can replace them. Reference the information and links to resources below to learn how.

STATE SERVICES

Birth and Death Certificates / Marriage and Divorce documents:

The California Department of Public Health – Vital Records issues certified copies of California vital records. The fastest way to request a copy of a birth or death certificate or marriage or divorce documents is to order online at [CDPH-VR](#). Fees are waived for documents lost to the San Diego County Jan 21-23 severe storms and flooding. Copies are provided without charge.

Driver Licenses:

It's easy to request a replacement California driver's license online from the [State of California Department of Motor Vehicles](#), by visiting the website, a DMV office or at a DMV Now kiosk. Fees are waived for documents lost to the San Diego County Jan 21-23 severe storms and flooding. Copies are provided without charge.

Insurance Documents:

The [CA Department of Insurance](#) has information to assist individuals and businesses that suffered damage in during the Jan. 21-23, 2024 severe storms and flooding. Visit insurance.ca.gov for answers to insurance questions or to dispute an insurance settlement. Call 800-927-4357 for more information and to ask questions.

FEDERAL SERVICES

Green Cards:

Phone: 800-375-5283

Website: <https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card>



FEMA

Social Security Cards:

Phone: 800-772-1213

Website: <https://www.ssa.gov/ssnumber/>

Identity Theft Resource Center:

Phone: 888-400-5530

Website: <http://www.idtheftcenter.org/>

Email: info@fightidentitytheft.com.

Medicare Cards:

Phone: 800-772-1213 (TTY 1-800-325-0778) Monday-Friday from 7 a.m. to 7 p.m. or go to

<https://www.ssa.gov/myaccount/>.

USDA Farm Services:

The Farm Services Agency offers a variety of loans and grants to help agricultural producers recover from production and physical losses that result from disasters. Visit <https://www.farmers.gov/recover/disaster-tool#step-1> or call 979-680-5151 or 866-680-6069.

Military Records:

The [National Archives website](#) is the place to request replacement military service records.

National Archives Records:

Phone: 866-272-6272

Website: <https://www.archives.gov/preservation/records-emergency>

Website: Saving family records: <https://www.archives.gov/preservation/family-archives>

For the latest information on the San Diego County Jan 21-23, 2024 severe storms and flooding, visit www.fema.gov/disaster/4758.